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## News Release

### **NEW ON BOARD SEATING LIMITS & PASSENGER'S USE OF MASKS NOW ENACTED ON ALL BUS LINES**

*Riders may experience temporary bypass and masks should cover nose and mouth.*

OAKLAND, Calif. – The Alameda-Contra Costa Transit District (AC Transit) continues to provide bus service to healthcare, resources, and employment, during the ongoing novel coronavirus (COVID-19) pandemic. While our service is deemed essential transit, AC Transit is doing its part to ensure that everyone is practicing social distancing to stem-the-tide of COVID-19 transmission.

In addition to the Centers for Disease Control and Prevention (CDC) guidance to establish Rear Door Boarding and restrict a six-foot space around the operator's compartment, we are now minimizing the number of riders on each bus. This practice will remain in place until further notice.

As a result, AC Transit directly appeals to our riders and communities, to partner with us in maintaining the following passenger thresholds:

**30' feeder coach – 6 passengers; 40' standard coach – 10 passengers; 60' articulated coach – 16 passengers, and; 44' double decker coach – 24 passengers.**

Once the on board count nears or reaches the new COVID-19 passenger thresholds, the operator may bypass stops. For waiting riders, the external head-sign will convert to "Drop-Off Only," alerting that the bus will not stop. For riders on board, the operator will continue to recognize requests to exit. AC Transit riders may experience trip delays and are asked to plan accordingly. It is important to note, on board safety is paramount and we sincerely apologize for any inconvenience.

In addition to social distancing, AC Transit strongly encourages riders to follow CDC guidelines to wear a cloth face mask on board, covering the nose and mouth, effective immediately. Riders will continue to experience their bus operator wearing personal protective equipment (PPE) including gloves, eyewear, and masks. Riders should avoid interactions with the bus operator.

While we augment safety practices, AC Transit reminds our riders to travel for essential trips only. When bus transit is necessary, kindly avoid buses displaying Drop-Off Only, always practice proper hand-washing, and strictly observe coughing and sneezing etiquette – by using one's elbow or disposable tissue.

For the latest COVID-19 service updates and trip planning, please visit [actransit.org](http://actransit.org).

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The Alameda-Contra Costa Transit District is California's third-largest bus agency, providing an average of nearly 180,000 daily passenger trips with 151 bus lines throughout the 364-square-mile service area. AC Transit provides safe, convenient, courteous and reliable service in 13 cities and adjacent unincorporated areas in Alameda and Contra Costa counties as well as carrying almost 13,500 daily riders across the bay to San Francisco. For map and schedule information, visit [actransit.org](http://actransit.org) or call 511 and say "AC Transit."